



LEVEL MONITOR RETURN INSTRUCTIONS For Repair or Replacement

Cleaning

The Level Monitor must be washed to remove all sewage from the unit.

Care must be taken not to damage the diaphragm during the cleaning process.

High pressure water spray must not be directed toward the diaphragm, as this may damage the diaphragm.

Never use scraping tools of any kind near the diaphragm, as this may damage the diaphragm.

Return for Repair or Replacement - Under the Three Year Warranty

Call Motor Protection Electronics (407-299-3825) and ask for an RMA form and number.

Send in the RMA Form with the unit that includes the following:

- RMA number
- Written description of the issue with the unit
- Return address
- Name and phone number of person familiar with the issue

The three year warranty is conditional upon the installation of the Transducer Vent Bellows (TVB1) and Kellems Grip which are provided with each new Level Monitor. The TVB1 protects from damage due to moisture entering the unit through the vent tube, and the Kellems Grip helps prevent strain on the cable.

A picture of the installation of the Transducer Vent Bellows (TVB1) and Kellems Grip is required for repair or replacement under the three year warranty.

A hard copy of the picture may be sent with the unit, or a digital picture may be emailed to MPE at:
info@mpelectronics.com

For the three year warranty to cover surge related damage, you are required to have purchased and installed the Level Monitor Surge Protector (LM SURGE) that provides high voltage surge protection.

A picture of the installation of the Level Monitor Surge Protector (LM SURGE) is required for repair or replacement due to surge related damage under the three year warranty.

A hard copy of the pictures may be sent with the unit, or digital pictures may be emailed to MPE at:
info@mpelectronics.com